

## Proposed Pahala WWTP Project

### Community Outreach Program

#### First Stage

*11.10.2017*

### Long-Term Program Objectives

- **Understand Pahala** in terms of history, feelings about other projects, relationship with DEM, internal relationships, influences, needs, strengths, challenges, etc.
- **Share information**
  - Technical (where is the project located, what is the schedule, what technology is planned?)
  - Policy- related (how much will this cost me? how much will it cost my neighbor? Do I have to pay for my own connection?)
- **Establish constructive rapport**
  - between project team (DEM + consultants) and residents
  - among various community interests
  - between community and public agencies
  - among public agencies
- **Provide solution-based forums**, small and large, in which participants are encouraged to answer the question HOW CAN WE MAKE THIS WORK?

#### First Stage

##### Target outcomes

Assure residents we are there to **listen**

Help residents **understand** what is being proposed

Establish a **point of departure** to move towards **future** actions and solutions

**Meet EPA deadline** of December 15 to hold initial public meeting

##### Approach

An **inclusive** process that:

- Focuses on **those most affected**
- Respects **existing community influences** (leaders and organizations)
- Provides **the rest of Pahala** an opportunity to join in the conversation

##### 3 Tiers of Community Contacts

1. Property owners, or DEM bill payer on record (~109)
2. Community organizations and businesses– preliminary list
  - a. O Kau Kakou (community volunteer group)
  - b. Churches
    - i. Pahala Holy Rosary Church

- ii. Pahala Assembly of God
    - iii. River of Life
  - c. Kupuna of Pahala
  - d. Pahala Filipino Club
  - e. Kau Rural Clinic Association
  - f. Catholic Charities Hawaii
  - g. Coffee companies
    - i. Alii Hawaiian Hula Hands Coffee
    - ii. Rusty Hawaiian Coffee
    - iii. Kau Royal Coffee
- 3. General public
  - a. <http://kaunewsbriefs.blogspot.com/>
  - b. Fliers

### **Sequence of Activities -- Talk story sessions to be held on December 12, 13, 14**

1. Schedule three evening meetings (6:00 PM) and one (or two) morning sessions (10:00 AM)
  - a. Possible venues include Pahala Community Center, Pahala Holy Rosary Church, Pahala School and Public Library (Cisco Villa with DEM to help coordinate)
  - b. Light refreshments: water, pastry
  - c. Accommodate up to twelve, although we will not turn people away
2. Send letters to property owners directly affected by the proposed action. These letters will summarize project and invite them to the meeting.
  - a. Need contact information, i.e. names, addresses, from DEM asap.
  - b. Content: brief project description, purpose of meeting
  - c. Invitation: List meeting times. They select one time and RSVP (phone and email).
  - d. Letter sent by Brown & Caldwell local office with RSVP and questions directed to Earthplan (email or phone). Earthplan will draft letter.
  - e. To encourage RSVP, letter will include self-addressed postcards.
3. Contact organizational leaders by phone and email (recommendations on contacts from Maile David, Susan Kim [Governor office] and Cisco Villa).
  - a. Provide project description, purpose of meeting and schedule.
  - b. Ask leaders to coordinate RSVP and contact Earthplan.
4. Inform general public.
  - a. Contact Julia Neal who maintains <http://kaunewsbriefs.blogspot.com/>. Ask her to publish schedule for general public with specific information on RSVP.

- b. Post notice in other locations as appropriate
- 5. Convene talk story sessions.
  - a. 1.5 hours
  - b. Earthplan facilitate; B&C historical and technical perspectives.
  - c. Handout: 1-sheet (two sided) information sheet with map, proposed action, schedule, contact information. B&C and Earthplan to prepare.
  - d. Talk story session approach
    - i. Describe the best qualities of Pahala
    - ii. Describe her challenges
    - iii. Tell me about how you deal / have dealt with sewer
      - 1. History
      - 2. Successes and challenges
    - iv. Project description
      - 1. What do you think?
      - 2. How do we move forward?
    - v. Project team: Earthplan and B&C
- 6. Prepare a report summarizing First Stage and recommending next steps.